

To all visitors,

We are hopeful that you feel safe while in our hospital. We are making every effort to limit exposures and meet the needs of our patients and community. We appreciate your help in following these guidelines. If you need assistance; please ask to speak with the leader of the department you are visiting.

Visitor Policy Effective Wednesday 2/24/21

SCOTT MEMORIAL HEALTH

As the number of patients with COVID-19 has decreased and for the comfort and security of our patients; we welcome visitors back to the hospital for non COVID-19 patients. Please carefully review the specifics of this policy so you are able to address visitation situations in your area.

Important Information for All Visitors to Know

- All visitors should arrive wearing a mask. All visitors will be screened when entering the facility. Those with fever, cough, shortness of breath, runny nose, body aches, GI symptoms, loss of taste or smell or respiratory symptoms will NOT be allowed entry. We will politely explain that due to their symptoms; they are unable to visit.
- All visitors should apply hand sanitizer when entering and leaving the hospital and before entering and leaving the patient room for their personal safety and the safety of others.
- **Visitor must stay in the patient's room the entire time of the visit and wear a mask.**
- **Visitors will be limited to 1 per patient per day to minimize exposure.**
- Visitors may purchase to-go food from the cafeteria and eat in the patient's room.
- We reserve the right to deny visitation to those not willing to follow our processes, which are designed for the safety of our patients, providers, team members and visitors.

Hospital

- Visiting hours for the **emergency entrance** to the hospital to accommodate patients and families includes: **M-F 8:00 am – 6:00 pm; Saturday & Sunday 10:00 am – 4:00 pm.**
The ED screener station is open to accommodate patient visits and visitors.
- Non-Covid patients will be allowed one visitor at a time, per day.
- For compassionate care or End of Life situations; we will accommodate 2 family members to visit.
- For Covid -19 patients; **No visitation allowed unless special circumstances for compassionate care consideration, end of life or patient is cognitively impaired and the patient/provider/health care provider is in need of a family member to be present.**
- At this time, we are not allowing visitors age 16 or younger.

- Patients at the end of life may have two visitors together; special exceptions for more visitors may be granted in certain circumstances.
- Pediatric patients:
 - Patients may have two visitors who are parents or guardians. One parent or guardian can stay overnight.
 - Pediatric surgical patients may have two visitors who are parents or guardians.
- **Clergy:** We welcome clergy. Clergy must be screened and safe to visit.

Emergency Department

- We continue to limit visitation in the Emergency Department due to Covid 19 exposure.
- Pediatric patients at may have two parents/guardians per child accompany them in the waiting room and exam room.
- We support allowing visitors in situations where compassionate care or end of life care is being rendered to give families necessary time in extreme situations. During this time two family members will be permitted to visit together to give support. Circumstances may necessitate additional family visitors. This will be determined by the ED leadership and or provider.
- All visitors in all situations must comply with wearing a mask correctly, doing hand hygiene upon entering and exiting the treatment area and staying in the patient's room. Please remind the visitors as needed that staying in the treatment room with the patient is recommended for the safety of all or our patients and staff.

Doctors' Office Appointments

- Patients may be asked to wait in their vehicles and call or text the office before coming in.
- All patients (and parents/guardians of pediatric patients) should arrive wearing a mask and will complete a health screening at time of arrival if not done via phone prior to arrival.
- Adult patients cannot be accompanied into their appointment
- If a patient needs additional support, they should let their provider or the office staff know prior to their appointment.
- Pediatric patients:
 - May have one parent or guardian in the exam room. If necessary for the well-being of the child, two adults will be allowed. Siblings should not accompany the patient, with the exception of a sibling guardian.

Inpatient and Outpatient Surgeries and Procedures

- Adult patients having a procedure or surgery may have one visitor.
- Pediatric patients having a procedure or surgery may have two parents or guardians accompany them into the facility and for discharge instructions.
- All patients should arrive wearing a mask and will complete a health screening when entering the facility.
- Independent patients arriving for diagnostic studies (ex. Chest x-ray; blood work; mammograms etc...) should plan to enter the hospital alone. Should a visitor accompany the patient; they will be asked to wait in the car.

Thank you for your cooperation and understanding. Please contact your provider if you have any questions.

Quick Reference for Visitors for Inpatients

- Visitors must wear a mask at all times while in the hospital
- Visitor must be screened and free from COVID-19 symptoms and wear designated sticker
- Visitors must use hand sanitizer upon entering and leaving the hospital and frequently during visit
- Visitors must stay in the room with the patient at all times
- One visitor per day, per patient to limit exposure